Welcome! We will begin shortly.

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Caring for Ourselves While Caring for Others: Wellness for SOAR Case Workers

Substance Abuse and Mental Health Services Administration (SAMHSA) SOAR Technical Assistance Center Policy Research Associates, Inc.

August 24, 2022



The views, opinions, and content expressed in this presentation do not necessarily reflect the views, opinions, or policies of the Center for Mental Health Services (CMHS), the Substance Abuse and Mental Health Services Administration (SAMHSA), or the U.S. Department of Health and Human Services (HHS).



Webinar Instructions

- Slides/Materials: Available at <u>https://soarworks.samhsa.gov/events</u>
- Recording: Will be available within 1 week
- Questions: Please submit questions using the Q&A feature
- All participant lines will be muted and the chat feature is disabled
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Purpose and Objectives

- Learn how to incorporate wellness strategies to promote life-work integration at your agency
- Learn how to apply information on wellness and understand its impact on reducing stress and preventing burnout
- Learn how to access resources available to you, your organization, and community
- Feel more relaxed, less stressed, and motivated after participating in today's wellness demonstrations



Agenda

Presenters

- Dan Coladonato, SOAR Project Associate II, SAMHSA SOAR TA Center, Delmar, New York
- Robert Statham, Training & Technical Assistance Facilitator, New York Association of Psychiatric Rehabilitation Services (NYAPRS), Rochester, New York
- Jeanine Yard, Training Coordinator, Michigan Department of Health and Human Services, Housing and Homeless Services Division and SOAR State Lead, Lansing, Michigan
- Karli J. Keator, M.P.H, PhD. Candidate, Principal of wKd Strategies, and registered yoga teacher (RYT-200), New York

Questions and Answers

• Facilitated by the SAMHSA SOAR TA Center



Welcome!

Dorrine Gross PATH Program Coordinator, SOAR COR Division of State and Community Systems Development Center for Mental Health Services SAMHSA SOAR TA Center



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Personal and Workplace Wellness

Dan Coladonato Project Associate II SAMHSA SOAR TA Center Policy Research Associates, Inc. Delmar, New York



August 24, 2022

What does wellness mean to you?

- Adopting a personal and workplace definition of wellness can help to advance your wellness goals
- Policy Research Associate, Inc.'s definition of wellness:
 - The ongoing process of self-reflection and striving for a healthy balance in all aspects of life



Developing a Wellness Framework

- Individual Wellness
 - <u>Eight Dimensions of Wellness</u> Physical, Intellectual, Financial, Environmental, Spiritual, Social, Occupational, Emotional
 - PRA Wellness Fact Sheets
- Workplace Wellness
 - Health, Meaning, Safety, Connection, Achievement, Growth, Resiliency



Personal Wellness Strategies

- The eight dimensions of wellness can be used to develop your own wellness plan that works best for you
- Examples:
 - Physical Wellness
 - Intellectual Wellness
 - Environmental Wellness



Workplace Wellness Strategies

- Make wellness visible and something that is frequently discussed
- Establish internal wellness committees
- Hold wellness challenges (step, sleep, hydration, mindfulness, etc.)
- Offer teach-ins or "brown bags"
- Write/publish wellness blogs



Guided Meditation/Mindful Breathing





Counteracting Provider Burnout: Understanding it and Improving Our Wellness & Quality of Life at Work

Robert Statham, CESP

Training & Technical Assistance Facilitator-

New York Association of Psychiatric Rehabilitation Services (NYAPRS)

Rochester, New York



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Objectives



- Analyze workplace burnout and emotional fatigue.
- Explore the ways burnout/emotional fatigue can negatively impact our work and our lives.
- Practice exercises that can help reduce stress and mental/emotional fatigue and ways to maintain our wellness at work.



What is Burnout?



Feeling of physical and emotional exhaustion, due to stress from working with people under difficult or demanding conditions.



Problems Associated with Burnout



Cognitive/Emotional:

- Depression
- Anxiety
- Sleep Disturbances
- Impaired Memory
- Decreased Empathy
- Decreased Attentiveness
- Boredom
- Overeating



Problems Associated with Burnout

Behavioral

- Negative Attitude
- Absenteeism
- Turnover
- Decreased Morale
- Decreased Collaboration
- Increased Alcohol Consumption
- Over-working





Problems Associated with Burnout



Physical

- Neck and Back pain
- Flu-like Symptoms
- Gastroenteritis
- Circulatory and Respiratory problems
- Exacerbated Pre-Existing Conditions



Self-Care 101

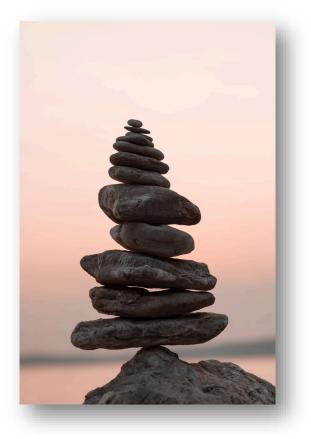
"Just like you do on a plane, you need to put on your own oxygen mask first before trying to help others."

Dean Nancy Smyth,
University at Buffalo
School of Social Work





Practicing Self-Care Will Help You...



- Identify and manage the general challenges that all hard-working professionals face
- Be aware of your own personal vulnerabilities
- Achieve more balance in your life



Meaning and Purpose

 Studies cited in Forbes and Fast Company, among others, show that there is higher job satisfaction, lower turnover, and fewer physical and emotional signs of burnout and job fatigue when we see that our jobs have meaning and purpose.





Does Your Job Have Meaning?

Ask yourself: What is one accomplishment you are proud of at work?





7 Rs for Battling Compassion Fatigue



- Reflect: Pay attention to emotions & well being
- Refocus: Pay attention to the small things you can control
- Refuse: To lose the battle
- Release: Create healthy boundaries
- Regulate: Start with a base of strength
- Reduce: Remove the unnecessary
- Reconnect: Utilize your supports



Individual Wellness Plan

- ✓ Assess areas of vulnerability and risk
- ✓ Suspend negative judgments
- ✓ Assess areas of strength and assets
- ✓ Identify barriers
- ✓ Find resources
- ✓ Pick a focus
- ✓ Ensure accountability





Journaling: No Wrong Way

Journaling can help to learn personal aspects of your emotional cycle.

- Reflect on your day
- Find mindful moments
- Identify recurring themes
- Use technology





Exercise: Coping Card

Consider 3-5 things that make you feel better just by thinking about them.





Coping Card Examples





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In Closing

- "We either make ourselves miserable, or happy and strong. The amount of work is the same."
 - Francesca Reigler
- "I am convinced that life is 10% what happens to me and 90% how I react to it."
 - Charles Swindoll
- "We can't direct the wind, but we can adjust the sails."
 - Thomas S. Monson



Robert Statham

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A Peek at Staying Well in Michigan: A Resource for SOAR Caseworkers

Jeanine Yard Training Coordinator and SOAR Lead Housing and Homeless Services Michigan Department of Health and Human Services Lansing, Michigan



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SELF CARE IS Important. Protect your Mental Health.

Find resources and support, like meditations, exercises, and hotlines at <u>Michigan.gov/StayWell</u>



Safe Support

STRESSED? TURN TO SAFE SUPPORT.

Michigan.gov/StayWell



Michigan Stay-Well: Summer Resilience Series

Check out these videos for self-care



- <u>Hardwiring Your Nutrition Routine</u>
- Yoga and Yogic Breathing for Wellness
- <u>Exercise for Depression</u>
- Meditation 101
- <u>Mindfulness Practice for Anyone,</u> <u>Any Time</u>
- <u>Music for Mindfulness</u>
- Expressive Art: Reveal, Heal, Transform
- Practicing Gratitude



Michigan Stay-Well Webinars for Various Populations

- Information and Resources for Healthcare Workers & First Responders During COVID-19
- <u>Maintaining Wellness During a Pandemic:</u> Information and Resources for Homeless and Housing Insecure Individuals During COVID-19
- Substance Use and Recovery During a Pandemic
- Uplifting our Immigrant Communities: <u>Mental wellness resources for immigrants</u> and ESL speakers during COVID-19
- <u>Coping During COVID-19: Information and</u> <u>Resources for Individuals Living with Racial</u> <u>and Ethnic Health Disparities</u>

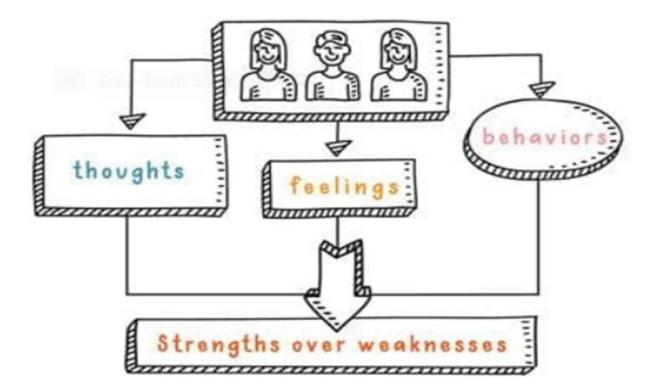
- <u>Elevating the Education Community:</u> <u>Information and Resources for Educators and</u> <u>School Staff During COVID-19</u>
- <u>Uplifting our Unemployed Community:</u> <u>Mental Wellness Information and Resources</u> <u>for Unemployed Individuals During COVID-19</u>
- Overview of the Michigan Stay Well crisis counseling program
- <u>Uplifting our Direct Care Workers: Mental</u> <u>Health Information and Resources for Direct</u> <u>Care Workers During COVID-19</u>
- <u>Uplifting our Senior Community: Mental</u> <u>Health Information and Resources for Older</u> <u>Adults</u>
- Uplifting Our Children and Families: Mental Health Information and Resources for Parents



Does it sometimes feel like the pandemic has drained the joy from your life?



Cultivating Joy





Mental Health at Home





Support for Everyone





Jeanine Yard MDHHS yardj@michigan.gov



Chair Yoga with Karli

Karli J. Keator, MPH, Phd Candidate Principal, wKd Strategies Registered Yoga Teacher New York



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Chair Yoga with Karli







Questions and Answers

Please type your questions into the Q&A box.







- PRA: <u>Occupational Wellness Fact Sheet</u>
- PRA Wellness Blogs:
 - Writing for Wellness: Emotional Wellness
 - <u>Enhancing Company Wellness with Wellstaff</u>
- PRI/HHRC Webinar and Resource Guide: <u>Supporting Resiliency in Housing and Health</u> Professionals



- Get started by enrolling in the <u>SOAR Online</u> <u>Course</u> and visiting the <u>SOAR Website</u>!
- Contact your <u>SOAR TA Center Liaison</u> to learn more about implementing SOAR in your community!
- And most importantly, Stay Well and SOAR!!



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