

# 2019

## National Outcomes

### 2019 Outcomes

#### INITIAL APPLICATIONS

**63%**

approval rate

**4,273**

initial approvals

**108**

days to decision  
on average

#### APPEALS

**42%**

approval rate

**667**

appeals approvals

**187**

days to decision  
on average

### Cumulative Outcomes

**65%** cumulative initial  
approval rate

**43,486**

cumulative initial  
approvals

**6,591**

cumulative appeal  
approvals

**50,077**

people receiving benefits  
because of SOAR

### Financial Outcomes

**\$3,714**

average back payment received by  
individuals (2,731 cases reporting)

**\$6,482**

average Medicaid reimbursement per  
beneficiary (214 cases reporting)

**\$463M**

brought into the economies of the  
participating localities

### Top States

**81%**

approval rate

### TOP 10 STATES\*

Pennsylvania  
Tennessee  
Maryland  
Arkansas  
North Carolina

Oklahoma  
Virginia  
South Carolina  
Nevada  
Louisiana

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) and is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

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\*Inclusion: Highest cumulative approval rates on initial application for states with at least 300 cumulative decisions, at least 24 decisions in 2019 (2 per month), and a 2019 approval rate above the national average. Combined, these states had 15,757 decisions.