

National Outcomes 2021

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

2021 OUTCOMES

INITIAL APPLICATIONS

APPEALS

APPROVAL RATE

60% 50%

NUMBER OF APPROVALS

3,206 737

AVERAGE DAYS TO DECISION

155 253

CUMULATIVE OUTCOMES

65%

CUMULATIVE INITIAL APPROVAL RATE

50,957

CUMULATIVE INITIAL APPROVALS

8,196

CUMULATIVE APPEAL APPROVALS

59,153

PEOPLE RECEIVING BENEFITS BECAUSE OF SOAR

FINANCIAL OUTCOMES

\$2,895

average general assistance reimbursement

\$38,469

average Medicaid reimbursement per beneficiary

\$6,202

average retroactive back payment

\$564M

brought into the economies of participating localities

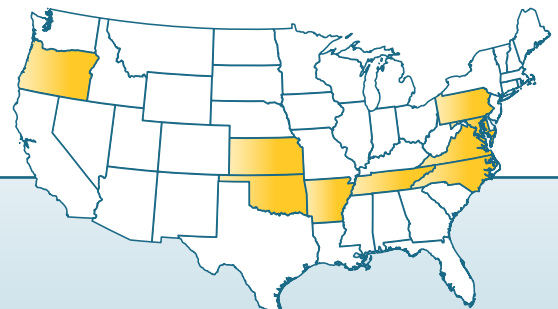
TOP STATES

TOP 10 STATES*

Pennsylvania	Oklahoma
Tennessee	Virginia
Maryland	Washington, DC
Arkansas	Oregon
North Carolina	Kansas

79%

APPROVAL RATE



*Inclusion Criteria: Highest cumulative approval rates on initial application for states with at least 350 cumulative decisions, at least 24 decisions in 2021 (2 per month), and a 2021 approval rate above the national average. Combined, these states had 22,510 decisions.