


SOARWORKS

CABHI: SOAR and IPS Pilot Check-In Call

PRESENTED BY:
SAMHSA SOAR TECHNICAL ASSISTANCE CENTER
POLICY RESEARCH ASSOCIATES, INC.


UNDER CONTRACT TO:
SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES



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Welcome Back!


Kristin Lupfer, Project Director
SAMHSA SOAR TA Center



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Agenda

- State Report-Out: Progress and Barriers
- 6-month Report Out: What we learned!
- Spotlight on Benefits Planning
- Tools Check-In
- Open Q & A
- Wrap-Up and Adjourn



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State Report-Out: Progress and Barriers


State Pilot Representatives



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State Report-Out

- Arizona
- Colorado
- Connecticut
- Illinois
- Massachusetts
- Michigan
- Mississippi
- Nevada
- Ohio
- Tennessee
- Utah
- Wisconsin



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Six-month Report Out: What We Learned!

Jen Elder, *National Policy and Partnerships Coordinator*



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Lessons from data collection process

- The Excel data form included December in the six-month tally, when data collection began in June (June 1-November 30)
 - This caused some confusion at sites and we have a new data form that corrects this mistake to use going forward
 - If you reported data for December, we removed that from these calculations and will report on that in the next six-month period (Dec 1-May 31)
- Multiple pilot states experienced difficulties in obtaining information from all of their sites
 - Reflective of the fact that these systems are not integrated into any mandated federal reporting mechanism

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Data submissions

- We received data from seven of the twelve original pilot states
- The states who did not submit data received one-year CABHI grants that ended in September 2016
- The timing of the pilot, combined with the short duration of their grants infers that *more time* is needed in the life of the grant in order to enact systems change for IPS and SOAR integration

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What is going well?

- Great strides forward in building collaborations for IPS/SOAR within programs or in making dual referrals to SOAR and IPS services
 - Many providers are housed together (or are the same person!), facilitating easy and frequent communication about client needs
 - New policies were enacted in some programs so that all individuals meet with the SOAR, Benefits and IPS staff in order for those staff to have the opportunity to hear what services/benefits they may be eligible for
- Throughout the feedback your programs emphasized consumer choice, person-centered planning, and low barrier access to services
- We received *numerous* success stories about clients obtaining benefits and/or employment!

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SOAR Outcomes

- From the data we received on SOAR outcomes:
 - 367 individuals were assessed for SOAR services and 186 enrolled in SOAR
 - 100 applications were submitted and to date 51 have been approved! (some are still pending)
 - For those sites who tracked time to decision, it ranged from 60 to 80 days
 - None of these individuals had income prior to filing, but three obtained employment after being awarded SSI/SSDI

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IPS Outcomes

- From the data we received on IPS outcomes:
 - There were 376 individuals assessed for IPS services, with only 17 people reported to leave IPS for another service
 - 137 people obtained competitive employment, with an average wage between \$7.25/hour to just over \$10/hour
 - Programs have a wide range of the number of individuals *currently enrolled* in IPS (1 to 28)

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SOAR and IPS Outcomes

- 73 individuals chose to participate in both SOAR and IPS programs
- To date, only one participant reports receiving income from both SOAR-assisted SSI/SSDI and employment
 - Continues to be stigma about working and receiving benefits
 - Still early in the program to capture this data, as both models can take months to demonstrate outcomes
- Clients being offered an *informed choice* about both programs is a big win at this stage!

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Housing Outcomes

- Not all programs tracked housing outcomes as part of this pilot, but those who did report that additional income from benefits and employment has helped 22 people obtain housing
- Housing retention rates varied between 82% and 100%!

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What barriers are you encountering?

- Different reporting requirements and release of grant funds made the implementation process slow or incomplete
- Competing goals and timelines of CABHI program in terms of housing applicants, assisting with employment and disability
- SOAR clients may not be appropriate referrals for IPS due to low functioning, or clients may have other needs to be met before SOAR or IPS
- Difficulty in maintaining contact with SSI/SSDI applicant and working with attorneys
- Continues to be misinformation about working and receiving disability benefits
- Lack of data sharing and tracking
- No dual referrals or single point of access for clients; slow to receive referrals

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Next steps

- Utilize the new data form for the pilot over this next six months
- Try to reengage providers who did not submit data the past six months so that we can get a more complete picture of the year-long data
- Reach out to the SOAR TA Center for any individual TA needs you may have related to the pilot, or any ideas for continuing education we can provide on these calls

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Spotlight on Benefits Planning

Susan O'Mara, Director, VCU National Training and Data Center



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Tools Check-In: What's Working?




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Open Discussion

SAMHSA SOAR TA Center Staff



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Wrap-Up and Adjourn

- Questions or Comments?

- Next call: March 28, 2017 3:00-4:30pm EDT

- Thanks for your participation!

